



*A Beautiful Places Company*

## 2014 ST. THOMAS GUEST GUIDE

### Welcome to St Thomas!

For a memorable St Thomas villa vacation, please take a moment to read this Guide — you'll find lots of interesting & essential information which will greatly enhance your stay on St. Thomas. It's our aim to be your friend and guide on St. Thomas.

5304 Yacht Haven Grande Suite 104 St. Thomas, VI 00802

Telephone weekdays: 9 am-5:30 pm, and Saturdays 9 am-5 pm AST: (340) 776-0635.

Fax (340) 777-4737 // Toll-free: (800) 537-6246 or (800) 666-6246.

### GUEST CONCIERGE

FOR GROCERY PROVISIONING, CHEFS, MASSAGES, SPECIAL GUEST SERVICES + ACTIVITIES, RESTAURANT RESERVATIONS, etc., and for ALL ARRIVAL INFO and CAR RENTAL ASSISTANCE, please contact our Guest Concierge (800) 537-6246 or (340) 776-0635, or best, please email well in advance with your requests and needs:

[VillaConcierge@mclaughlinanderson.com](mailto:VillaConcierge@mclaughlinanderson.com)

### AFTER-HOURS CONTACT NUMBERS

Justin Thomas, Maintenance Manager: (340) 626-2044 cell, for villa maintenance

Marshall Calder, General Manager: (340) 626-8357 cell

After-Hours Guest Services Team: (340) 626-9512

**POLICE-AMBULANCE-FIRE: 911**

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### ★ DON'T FORGET to BRING PROOF of CITIZENSHIP! ★

Everyone departing the U.S. Virgin Islands, including U.S. citizens, is now required by U.S. Immigration to show either a valid passport OR a certified copy of a birth certificate accompanied by an official photo ID. The USVI are a "port of entry" to the U.S. mainland, so please don't forget these for the whole family. You will also need a current passport or a passport card if you plan to visit any of the British Virgin Islands during your stay (even if only a day boat trip), except for persons under 16 (who ONLY need an original birth certificate for land + sea travel ONLY). Please visit <http://travel.state.gov> for updated information, and always verify boarding requirements with your airline before you travel.

### ★ARRIVING ON ST. THOMAS –VERY IMPORTANT:

We will need to know your airline, flight number, your arrival and departure times on St. Thomas, and your car rental agency so that we can coordinate your villa escort service. Please make SURE that our office receives this information from you or your agent at least THREE WEEKS IN ADVANCE of your arrival here, so that your vacation has a pleasant and hassle-free beginning. If your flight is delayed or cancelled, you are required to call one of us immediately (you may call collect to our office), so that your escort can make alternative arrangements and notify your car rental of your delay. You will be charged \$50 if you fail to notify us of your delay at least one hour in advance of your original arrival time. [A PIECE

**of ADVICE:** If you can book a direct flight into St. Thomas, please do so; if you can plan your flight itinerary to bypass San Juan, Puerto Rico, this will save you time and give you more time at your villa!]

**Please, please rent a car for your villa vacation!** If you have NOT rented a car for your arrival, then you must pay a private taxi to take you and your luggage to your villa (\$65-\$90 for 4 persons, plus \$15 for each additional person depending on where you go, plus any waiting time if you ask to stop at the grocery store – these taxi rates are Government-regulated). Please be very specific about your transportation needs (for example, are you traveling with a lot of luggage? Have you rented a car?), so we can send exactly the right villa escort person for your group – not all escorts can carry passengers in their own vehicles due to liability insurance restrictions.

If you are renting from **HERTZ, BUDGET or AVIS**, be sure to get in line for your rental car immediately when you arrive at St. Thomas airport. Be prepared for possible delays in their getting your rental vehicle to you (if you're renting from Budget, please ask our Concierges well in advance about **Budget's Express Check-in service** for our guests). You will be met by your villa escort near the airport car rental counter (Hertz, Budget, or Avis area) within the luggage claim area. Your escort will hold a sign with your name on it. He/she will lead you to your villa - you and your party will drive your rental car, following behind your escort to your villa. If it's **any other St. Thomas rental car company**, your island escort will meet you either at the airport, or at the car rental office. You MUST call your car rental company as soon as you arrive, so they can send their driver to pick you up and drive you to their office. For all other car rentals, baby car seats, and for special or alternate arrangements, please contact our Concierges – all contact numbers and email are above on Page 1 - well before you travel to St. Thomas.

Again, due to Government taxi regulations here, not all of our escorts can legally carry passengers in their cars. You will be responsible for handling your own luggage (but your escort can transport your luggage to your villa in his car for a \$35 fee, if requested). And — please consider the size of your group when you make your rental car arrangements. Be sure that your vehicle can accommodate everyone in your party AND all luggage (for example: a Jeep can carry four persons, but then has NO room for luggage). Island cars are compacts; vans here only hold up to 7 passengers. And don't forget that we drive on the left side of the road in the U.S.V.I.!

If for any reason you can't find your escort, please STAY WHERE YOU ARE until we find you. Please do NOT leave the airport and attempt to locate your villa on your own — we have no street addresses here, and most roads for private homes are not at all clearly marked. It would be a miracle if you found your house! That is why we arrange for an escort to help you get acquainted with our roads, guide you promptly to your villa, give you a tour of the home and its features, give you keys, and get you comfortably situated. **IMPORTANT: Please remember to take our office and home telephone numbers with you when you travel** so you can contact us immediately if you are delayed, or if you cannot find your villa escort person at your designated meeting spot.

If various members of your villa group are arriving here at different times, please instruct us as to which flight you would like us to meet. We are only able to meet one flight, so please be certain that you feel confident with directions back to our airport so that you can return there later to pick up the rest of your party. If you wish to have two or more flights met by us, there is a **\$100 charge for each additional villa escort**, or. We can arrange a private taxi for your second group - this must be arranged with us in advance of your arrival. Because of our small staff and time constraints, transfers back to the airport upon your departure are NOT included in your rental (generally, you simply drive your rental vehicle to the airport).

Your escort will give you lots of island information, a map and directions on arrival, and you'll also receive copies of local tourist publications as invaluable resources of information for you: ferry schedules, taxi fares, restaurant information, church services, water sports, and all sorts of activities on St. Thomas. The local phone book in your villa also contains a section of island information for you.

There is a **black 3-ring notebook, "Best of the Best, St. Thomas,"** in your villa, which contains restaurant menus, information, and brochures of our pick of watersports and not-to-be-missed island activities. In addition, our website contains extensive information about activities and services under the Islands tab at [www.mclaughlinanderson.com](http://www.mclaughlinanderson.com). Please email or call our Concierges BEFORE you arrive on St. Thomas to make advance reservations for you, as many boats, chefs, massage people, etc. are booked weeks ahead.

★ **McLaughlin Anderson's VILLALIFE APP:** As soon as you have booked a villa with us, please download our free **VillaLife App** for **iOS and Android**. Before your arrival, the app can send you friendly messages reminding you to send us the necessary information we need from you before your arrival here. Use our app during your stay to check out activities, restaurants, events, directions and information about St. Thomas (OR, just contact us for assistance). During or after your stay, **please leave YOUR REVIEW in VillaLife App's Guest Book** – you can upload a photo, leave us your feedback, and rate your stay with us, all in a few easy steps!



★ **APPLIANCES:** Please never turn your villa's **air-conditioning** units lower than 68° (20° C). This can cause the unit to freeze up, stop working, then flood the room later when it defrosts. Also, make sure your **refrigerator's** thermostat inside remains set at the MIDDLE range – don't let anyone turn the control up too high. Although this may seem logical, the high setting actually shuts down proper cooling. Just give your fridge up to 24 hours to cool all the hot items you just put into it; buy ice and use the villa cooler for your drinks.

★ **BABYSITTING SERVICES:** **Caribbean Nanny Services** provides childcare especially created for island visitors, and also offers equipment rentals as well; see [www.caribbeannannyservices.com](http://www.caribbeannannyservices.com), or contact Daphne Hodge at (340) 473-7500, or email her at [caribbeannannyservices@yahoo.com](mailto:caribbeannannyservices@yahoo.com). You may also contact our Guest Concierges for help at [VillaConcierge@mclaughlinanderson.com](mailto:VillaConcierge@mclaughlinanderson.com)

★ **BEACHES:** Our most treasured assets! St. Thomas has some of the most beautiful beaches in the world. Our favorites include Sapphire, Smith Bay Park (also known as Lindquist Beach), Secret Harbor, Coki Beach, Magens Bay + Morningstar at Marriott Frenchman's. All beaches in the USVI are deemed public, so you may walk through any hotel lobby or via any access to get your toes into the soft white sand. Water sports, chaise lounge rentals, lunch and refreshments are offered at many beaches. Both Magens Bay Beach and Smith Bay Park (Lindquist Beach, East End) require an admission fee of \$4 per adult (kids under 12 years get in free) + \$2 per car — you may bring a cooler or a picnic to these beaches but **no glass** items (bottles) are permitted. **Nudity is prohibited.** When leaving Magens Bay Beach, don't forget to stop at Udder Delight on Road #35 for fabulous milkshakes, with or without alcohol!

★ **CARIBBEAN MANNERS:** You will be rubbing shoulders with a different culture here, rich with traditions and pride. To get a friendly smile from a St. Thomian, please remember to begin all conversations with a "Good Morning," "Good Afternoon" or "Good Night." West Indians consider this to be a sign of respect; they will appreciate your gesture and warm up to you.

★ **CHECK-IN TIME IS GENERALLY NOT BEFORE 3 pm:** If your villa is not occupied the day you arrive, you can pre-arrange for an early check-in with us in advance of your arrival. But if other guests are departing your villa that same day, you may not physically check into your villa until 3 pm or later. Sometimes your escort can take you to your villa early, drop your luggage off there (but we're sorry, you cannot go inside while the staff is preparing your villa for you, even for a peek!), and you can go have lunch or shop for groceries or have a cold drink, then return to your villa after 3 pm with your keys and relax. If you arrive on a weekday or on a Saturday, you can prearrange to come to our office and leave your luggage here with us until your villa is ready – just let us know before you arrive. Please understand - we like to have everything just perfect for you when you walk in the door.

★ **CHECK-OUT TIME AT YOUR VILLA IS 11 am SHARP!** If you wish to stay longer, you must phone our office (776-0635) in advance and we'll let you know if someone else is checking in your villa that afternoon or not. **\*A \$250 PENALTY WILL BE CHARGED TO ALL PARTIES DEPARTING LATER THAN 11 am WITHOUT OUR PRIOR PERMISSION.** \* We must give the housekeepers time to clean and prepare the villa between rentals. Besides shutting off all A/C units, locking all windows and doors before you go, and returning your villa keys and completed yellow Questionnaire to us, you needn't do anything special. The maids will appreciate any food you leave behind in the fridge. They will strip all the beds and launder the bed sheets and towels. We would appreciate you not leaving wet towels in a heap, as in this climate they get musty and mildewed quickly – please hang them up somewhere in the villa.

★**CHEFS:** Allow one of our very talented and experienced chefs to treat you to an effortless evening of fantastic dining in the privacy of your own villa (great for families with smaller children). Requests for a chef must be made well in advance of your arrival to allow for scheduling, menu preparation and shopping. Chefs' prices will vary; charges for grocery shopping, set-up and cleanup are generally included in the chef's rate. We promise that it will be a memorable evening, well spent! Catering companies with ready-to-heat cuisine are also available as another alternative to cooking. Please email our Concierges: [VillaConcierge@mclaughlinanderson.com](mailto:VillaConcierge@mclaughlinanderson.com) for details.

★**DAY TRIPS:** Take advantage of our proximity to many diversified islands! By ferry, helicopter, seaplane or airplane, islands such as St. John, the British Virgins, St. Croix, Puerto Rico and other "down-island" destinations are feasible day trips. ★All travelers, including Americans, will need a **valid passport to enter non-U.S. islands such as Tortola, and to re-enter the U.S.A.** A government-issued photo ID is required to board all ferries to and from St. John.★ Please consult your local tourist publications for up-to-date transportation schedules and rates, for all Ferry and Car barge schedules please visit <http://www.vinow.com>. or contact our Concierges: [VillaConcierge@mclaughlinanderson.com](mailto:VillaConcierge@mclaughlinanderson.com)

★**DRESS CODES:** Our islands are exceptionally informal when it comes to dress code standards. Gentlemen may leave their neckties behind! For upscale restaurants "Resort Casual" attire is fine, lightweight slacks with a nice shirt (with long or short sleeves) are perfect for evenings out. For ladies, "casual elegance" is the key. For all other dining, there are very few guidelines; shorts are generally fine. However, it's **not at all acceptable to go barefoot, shirtless, or dressed too provocatively** (such as wearing just a bikini bathing suit top without a cover up) in **any public areas** other than on a beach...this is considered insultingly bad manners by our more conservative local hosts.

★**DRIVING ON ST. THOMAS:** For maximum freedom and enjoyment, please, please rent a car. St. Thomas does not have house or street addresses, making it impossible for you to tell a taxi dispatcher how to find your secluded villa. Having your own car allows you to hop in on a whim and go anywhere, and you'll see much more of the island this way. Your foreign or U.S. driver's license is valid here for 90 days, **and we drive on the left here** — another adventure! All major roads on St. Thomas are numbered, and free maps are available everywhere. Our island is so small that if you get lost, just turn around and go back the way you came, or ask - we locals can give you good directions if you just tell us your ultimate destination. For those of you who need taxi service for whatever reason (like partying on the island late into the night), please call us to arrange reliable taxi service for you.

★**DUTY-FREE ALLOWANCES:** Americans returning to the U.S. from St. Thomas may carry up to \$1600 in duty-free items: a family of 4 can take \$6400 in duty-free items! In addition, you may bring home up to 5 one-liter bottles of liquor per adult, as long as 1 bottle is Cruzan Rum, Chococo, or Captain Morgan, all of which are made in the U.S.V.I. (See also **LIQUOR & CIGARS**, next page). Loose precious gems (diamonds, rubies, emeralds and sapphires) and fine art are completely duty free, no matter what the cost. However, if you have the mounting and the stone in your possession, Customs will charge you duty on the stone because your loose stone is intended for jewelry. You also have a duty free allowance of 5 cartons (1000) of cigarettes and 100 cigars.

★ **GARBAGE AND TRASH REMOVAL:** Due to the nature of our roads and the secluded locations of private homes, most of our villas do NOT have door-to-door trash collection service. Please drive your bagged garbage daily to one of the nearby metal dumpster bins, which are stationed randomly along our roadsides. If you have maid service provided at your villa, your housekeeper will remove the trash on her scheduled days of maid service only. We highly recommend that you remove your garbage every day to prevent the unpleasant effects of heat, and to deter unwanted insects like ants coming around (see **INSECTS** below). ★If you leave your week's trash piled in your villa when you depart, you may be charged by the villa's staff for its removal (see Security Deposits, below).

★**GOLF:** Mahogany Run Golf Course is situated on the dramatic coastline of St. Thomas's north side, Road 42 East. This 18-hole championship course boasts spectacular views and very challenging play. Open daily, reservations for tee times are accepted only within 48 hours of your golfing day. To reserve, please call the Pro Shop at (340) 777-6006 x 1. Call us to arrange your free golf-cart tour of scenic Mahogany Run Golf Course!

★**GROCERIES:** Our villas are not rented stocked with food or drink. So, please **LET US DELIVER GROCERIES TO YOUR VILLA!** With at least one week's advance notice, we will pre-stock your villa with your order of food and beverages just

before you arrive. Please visit <http://pass.mclaughlinanderson.com/> and order your groceries online. Shopping and delivery service costs 20% of your total grocery bill, plus a \$50 delivery fee. This is a wonderful and highly-recommended vacation service, especially if you are traveling with small children or arriving on island late in the afternoon or at night. Please consider using this service; it will save you rushing out to a grocery store with an island map in hand as soon as you arrive, before you get to know your way around.

If you do not order groceries to be pre-stocked in your villa before your arrival, you'll need to make an initial trip to one of our major grocery stores as soon as you arrive (your escort will give you directions to drive there from your villa). After you arrive, we suggest that you get settled into your villa, change your clothes, and look all around the kitchen to assess what you need before making your grocery run (you may find non-perishables left intentionally in the kitchen by the housekeeper, which will give you a head start). Food Center is our favorite, and has a local deli too. It's located south of Red Hook, East End or you can shop at Plaza Extra in Tutu Park Mall, Cost-U-Less (central-island, on Weymouth Rhymer Highway), Gourmet Gallery in Havensight Mall (next to the cruise ship dock), and Gourmet Gallery in Crown Bay Marina (in Sub Base, next to Tickle) offer premium meats, fish and deli items. Or you can stop by the charming (but limited selection) Mandahl Market on Road #39, just east of Mahogany Run Golf Course. Please use the "Helpful Hints" drive-around-the-island color navigation sheet in your arrival package to go everywhere.

★**INSECTS! MOSQUITOES, NO-SEE-'EMS, ANTS & FLYING TERMITES:** While our island trade winds normally keep flying pests away, if our winds die or after heavy rains, they may come around. Spray with your preferred insect repellent, especially on your legs. Be very vigilant about keeping all villa screen slider doors closed tightly and your ceiling fans running. "No-see-'ems" (sand flies) normally live in the earth or sand, but can appear in the late afternoons or after heavy rains, particularly at certain beaches. Again, spray with insect repellent - take a bottle of repellent with you in your car or beach bag. **ANTS:** During dry or very wet periods on the island, tiny red-brown ants will come and go in conga lines around your villa. We faithfully exterminate all our villas monthly, but these little guys don't seem to be affected for long by spraying and will hang around. To keep these tiny ants out of your way, particularly in the kitchen, keep food securely wrapped and in containers, wipe up spills and crumbs immediately, and empty your garbage frequently. At times during a heavy rain, termites can fly or crawl into any lighted room, especially through slider door tracks, and then shed their wings. If these suddenly invade your villa, TURN OFF THE LIGHTS, and wait until the rain dies down and the swarm passes.

★ **KEYS & QUESTIONNAIRE:** You are required to leave all your villa keys (and any gate remote controls) at your villa before your departure! In your arrival package you'll find a manila envelope marked "Keys & Questionnaire." When departing, please seal your completed yellow Questionnaire and all sets of villa keys (ours have yellow plastic tags) along with any remote controls for electronic gates in this envelope. Please leave this sealed envelope on the dining table at your villa.

We would greatly appreciate your taking the time to fill out **our yellow Villa Questionnaire** and give us your feedback — it is invaluable to our villa owners and to us. We want to know if we met your expectations, and if you have any suggestions or comments about your villa or your St. Thomas experience. We don't have the opportunity to stay in our villas ourselves, so we must rely on our guests to tell us what items or amenities are lacking, or if anything needs repair or replacement. If our housekeepers and other staff are doing a first-class job – or not, or if you experienced any maintenance problems, we'd like to hear about it. Good or bad, we count on our guests' feedback to continually improve our operation. So please, don't be shy; tell us the truth! **(Also see VillaLife App info, on Page 2).**

★**LAUNDRY:** Our villas have a washer and dryer for your use. Help yourselves, but please remember: Help conserve precious water by using your villa towels more than once, and only running a complete load of wash (this goes for the dishwasher too)!

★**LIQUOR & CIGARS:** We suggest that you buy your duty-free liquor at K-Mart, Price Smart, Cost-U-Less, or at any of the major supermarkets for the best prices. Stores also sell sturdy carry-on liquor boxes at checkout (but don't tape them up — they'll be inspected at the airport). A.H. Riise on Main Street in town also offers an incredible array of every spirit imaginable, collectors' bottles, and a good choice of cigars. Cuban cigars are not sold here, and are considered contraband by U.S. Customs – this is America! (Also see Duty-Free Allowances on Page 3 for more information.)

★**LIZARDS:** Tiny tropical lizards (also known as chameleons or anoles) are everywhere in the islands. **Please**, you have nothing to fear from them; they do not bite or sting, and will scamper away if you approach them. Many live inside homes; one will live for years behind a painting or up in the rafters and earns its keep by eating thousands of insects including mosquito's! Lizards are a part of our tropical life here; **please don't harm or kill them!** Our larger iguanas will mind their own business and won't bite or harm you if left alone; they're vegetarians. However, an iguana may whip his spiny tail at you if scared; if you are too close, you may get whacked or bitten. Give the larger iguanas some space!

★ **MAID SERVICES AND CLEANING:** All of our villas are thoroughly cleaned and prepared before your arrival. Most of our larger villas have maid service included in their rates, which is a "hotel-type" clean-up (changing bed linen if requested, cleaning bathrooms and kitchen, etc., but no personal services such as cooking, laundry, babysitting, etc.). After you depart, the housekeepers will clean the villa and launder the sheets and towels. It is customary to leave a tip for the housekeeper; a good rule of thumb is about \$5 to \$10 per housekeeper, per day of service. If you'd like to arrange extra maid service, please call us with some advance notice. It will cost about \$50 to \$175 per visit, depending on the number of bedrooms your group is occupying in your villa.

★**MAIL & FEDERAL EXPRESS:** Since St. Thomas does not have street addresses, mail and overnight packages (FedEx, UPS + DHL - no weekend or holiday deliveries) cannot be delivered directly to your villa. You're welcome to have anything delivered to our office (address on Page 1), bearing in mind that there are no weekend deliveries, and that you will have to come to our office to pick up your items, as we cannot promise quick delivery to your villa. First Class Mail can take up to a week to arrive here from the U.S. If you send a package, it must be sent Air Priority only, NEVER via Parcel Post (no matter what your Post Office in the U.S. tells you). Express Mail can take 2 or 3 days, and 2-Day Priority Mail can take up to a week to arrive here. Airborne Express and DHL can be very slow.

★**MASSAGE:** To truly pamper yourself in Paradise, a poolside massage or other spa services in the comfort and privacy of your own villa can be scheduled with one of our licensed and certified professionals (both men and women available). Please phone or email our Guest Concierges ([VillaConcierge@mclaughlinanderson.com](mailto:VillaConcierge@mclaughlinanderson.com)) well in advance for a convenient appointment.

★**MEDICAL NEEDS:** For emergencies dial **911** for an ambulance. The Roy L. Schneider Hospital's general telephone number is 776-8311. Red Hook Family Practice on the East End and in Yacht Haven Grande services walk-ins from 8 am and schedules appointments on weekdays, with after-hour and weekend emergency care available — call 775-2303 for appointments or 777-0112 for after-hours care.

★**NIGHTLIFE:** Dancing, live music shows and special events come and go on St. Thomas. For the most current information about visiting bands and local entertainment, please refer to the Entertainment Guide in St. Thomas-St. John This Week , or either of our local newspapers, The Daily News (its "Weekend" insert comes out every Friday) or The Island Trader (available every Thursday – it's free). Some of the larger resort hotels offer special Caribbean dinners and shows during the winter; please call them directly for info. There are early- and late-night spots for live music, cocktails, karaoke, or dancing, like Duffy's on the east end. Live music is found at Point Pleasant Resort, Paradise Point (the Tramway), The Greenhouse in town, and at Tickle in Crown Bay in Sub Base – call these for schedules. Also, there's karaoke and live music at Cabana Bar at Bluebeard's Castle and Iggie's Bar and Grill has live music every night (located at Bolongo Bay Beach Resort). There are open-mic/live music sessions at Tavern on the Waterfront (776-4328) on Friday nights. The East End can also be a lively spot at night: try The Tap & Still for Friday night DJ& dancing, Latitude 18 for live music (777-4552) Island Time Pub,, XO Bistro, Caribbean Saloon, and Duffy's Love Shack for late-night partying. Some restaurants and hotels feature live music — see our local Island Trader (out on Thursday's) or the Island Dining guide below, and call the location for all current schedules and details.

★ **NOISE AND PARTYING AT YOUR VILLA (NEVER AFTER 10 PM!):** Since most of our homes are in residential areas, if you plan to have a late night blast, please have it at one of our local nightspots rather than at your villa. Your neighbors here go to bed at about 10 pm and get up early. They will certainly complain to us if they hear you blasting your stereo or shrieking in your pool at midnight! So, please be considerate of your local neighbors when it comes to any partying you may do while on vacation. And conversely, if anyone or anything disturbs you in your neighborhood, be sure to call us so we may help to restore the quiet you want.

★**PARKING IN TOWN:** The Fort Christian Parking Lot, located at the south side of Road 35 on the Waterfront (enter the lot just south of Zora's Sandal Maker's corner shop) is the least expensive and about the only place to park in town. The rate is \$2 per hour, or \$5 all day from 7 am - 6 pm. Island parking tickets (strictly enforced by our police and your rental car company) are \$25- \$50!

★**PLUMBING:** Waste treatment systems on the island are far more temperamental than those in the U.S. Many of our toilets are water-saver models which make them too delicate for any foreign objects or personal products, so **please do not flush anything that you did not eat first!** And NEVER put any kind of grease or oil down the toilet or sink drains – these will shut the waste treatment plant down. Water is so very precious in the islands, so please report all dripping faucets or running toilets at your villa to us immediately.

★**POOL MEN, EXTERMINATORS & GARDENERS:** A complete **pool** cleaning and servicing is generally done just before your arrival. There should be a skimmer net near the pool deck which you can use for touch-ups between the weekly services. Our **exterminators** try to schedule their essential services during villa vacancies, but if they must be at your villa, we'll always call you beforehand to let you know. If any service persons should appear at your villa unannounced, please call our office to confirm their identity while they wait outside. It is always your choice not to let them in if it interferes with your day, and we can generally ask them to return at another time. **Gardeners** usually set their own schedules and come and go at will, and most do not have access to the interior of your villa. All of our villa service people are friendly and trustworthy people; please say hello when you see them outside!

★ **POOL SAFETY:** Please never, NEVER dive into your pool. It is not deep enough and you could be seriously injured! Always watch all children and partying adults carefully and please do not allow anyone to run around the pool areas or decks - someone could slip and fall. Tiles, inside the villa and out, can be very slippery when wet. Always be extremely cautious with wet feet and after rain.

★**POWER OUTAGES:** Occasionally we have power "outages" which can last anywhere from a few minutes to a few hours. If your electricity goes out, it could be a circuit breaker in your villa - please call one of us to check on the situation for you. **During an outage, please do NOT run any water; your water pump is electric, and running faucets or flushing may cause the pump to lose its prime and the water pipe system to become air-locked.** Wait until power is restored. Flashlights are provided in your villa. To make the most of the situation, we suggest you take a look at the stars and enjoy the island's dazzling night sky!

★**REAL ESTATE:** McLaughlin Anderson Luxury Villas is also a real estate brokerage company on St. Thomas. If you'd like information about buying property in the U.S.V.I., please call Nancy Anderson (email [Nancy@mclaughlinanderson.com](mailto:Nancy@mclaughlinanderson.com)). A licensed broker, she and other expert brokers with whom she works can help provide you with answers and opportunities.

★ **SAFETY:** Like anywhere else in the world, crime exists on St. Thomas. **ALWAYS close and lock ALL doors and windows of your villa before retiring or leaving for any length of time. If your villa has a safe, always use it. YOU ARE RESPONSIBLE FOR YOUR VILLA AND ITS CONTENTS DURING YOUR RENTAL PERIOD.** Secure your valuables. Don't take them to beaches or leave anything valuable in your car, and always lock your car while it's parked. We caution you against walking around downtown, Yacht Haven Grande, and Havensight areas after business hours, or on any deserted non-resort beaches after dark. Use your good common sense!

★**SEATBELTS & CELL PHONES:** Seatbelts are **required** for both front-seat passengers in the USVI - a \$250 fine may be levied if you're stopped and ticketed. Bring your cellular phone earpiece too – it's against the law (and there's a big fine) to hold a cell phone to your ear while driving!

★**SECURITY DEPOSITS:** We'll appreciate hearing from you if something is accidentally broken or lost at your villa. We do inventory all towels and linens after your departure, and will regretfully charge your damage deposit for anything missing. So, please take care that your villa's towels aren't forgotten at the beach or in your rental car, or blown off the railings outside. Note that **waterproof makeup, sunless tanning cream + Proactiv Solution** all can indelibly stain your villa's towels and bed linens, and you'll be charged to replace any of these stained items in your villa. So please be cautious when using these products – bring some make-up remover with you, and let the natural sun give you a glow instead! Charges can

also be levied against your security deposit for extraordinarily-dirtied villas, snaking toilets you've clogged with a foreign object, and for excessive removal of trash bags and other trash accumulated in villas at departure time. Please drive your trash to the nearest dumpster regularly, or deposit it neatly in the trash can(s) outside your villa on the days indicated, if your particular villa offers trash collection service.

★**SUNBURN:** Our cooling trade winds and breezy villa locations can make the sun's rays feel much less intense than they really are, so monitor your time outdoors or on the ocean carefully. Don't rush a deep tan - take it very easy, and be sure to keep applying sunscreen and sun block often. You're only 18 degrees from the equator here.

★**TELEPHONE CALLS:** ONLY AT&T and Sprint cells work here (call your cell provider before you travel!) Phone calls on landlines (if it's a local call, omit the 340- area code) are free of charge between St. Thomas, St. John and St. Croix, but calls to the U.S. and elsewhere will be charged to your account. Phone calls are quite costly between the U.S.V.I. and all other Caribbean islands. Directory Information is 913, but there's a \$1.50 charge. If you have any difficulties, please contact our office.

★ **TILE FLOORS:** Many of our villas have ceramic tile or marble floors, decks, stairs, and walkways. Please be careful with wet feet – some tiles and marble can become extremely slick when wet, so watch your step carefully, and no running!

★**WATER CONSERVATION: Very Important!** In our villas, **our only source of water is rainfall**, which we catch and store in cisterns underneath the house where most people have basements. We do check our villas' cisterns right before rentals to insure you'll have enough, but if a cistern is emptied due to excessive usage or an unforeseen plumbing problem, we then have to have water trucked to the villa in a tanker rig. Arranging a delivery to fill your cistern may take several hours. So help us conserve by never letting the water run while washing up or brushing teeth, flush only when necessary, and do your best to take "Navy" showers: wet down and turn the water off while soaping up, and then rise off quickly. **PLEASE report all running toilets and dripping faucets to us immediately!**

★**IS THE WATER SAFE TO DRINK?** Our villas' cistern water is filtered before it gets to you, and we've never had anyone become ill by drinking from the tap. If you're at all wary or have a jumpy stomach, you may prefer to buy bottled water at the grocery store for drinking, cooking, brushing teeth and to make ice.

# 🍷 ISLAND DINING 🍷

FOR AN ELEGANT EVENING OUT...Reservations required, as is "island fancy attire".  
Always call to confirm seasonal opening hours & schedules for live music.

- **BANANA TREE GRILLE** (776-4050) Open for dinner Tuesday-Sunday, 5:30-9:30 pm. Menu: Excellent traditional and contemporary fare: fresh seafood, Italian and Caribbean specialties, all with a fabulous harbor view! Live Piano on Sunday nights. Location: Bluebeard's Castle Hotel on Bluebeard's Hill, just east of town. Call to get exact driving directions. <http://www.bananatreegrille.com/>
- **BLUE ORCHID** (774-4999) Open Monday-Saturday for dinner 4-10 pm. Menu: Progressive American, small plates; great entrees, and wine list – wonderful! <http://www.blueorchidvi.com> Location: At St. Peter Great House on Road 40 West.
- **EPERNAY** (774-5348) Open Monday-Thursday for dinner from 5:30-11 pm. Friday & Saturday 5:30-12am. Bar is open 5pm till 1am weekdays and till 2 am Friday and Saturday. This small bistro has great food, wine + champagne, either inside in AC or under the patio canopy! Later in the night, the tempo picks up for a fun hip NYC lounge feel. Location: Frenchtown (on the western end of Charlotte Amalie, going west towards the airport on Road 30), look for the Maroon awning and twinkling blue lights right behind Bella Blu.
- **GRANDE CRU** (774-7263) Dinner Monday-Saturday from 5:30-10 pm (lunch served 11:30 am-3 pm weekdays during the winter season only – call first to check current hours). The chic bar offers wine + champagne by the glass, or tries their unique infused martinis. Serving a good selection of savory hot + cold small plates + entrees alfresco on the waterfront patio, or inside in their stylish A/C'ed bar. <http://www.grandecruvi.com> Location: in Yacht Haven Grande in Havensight.
- **HAVANA BLUE** (715-2583) Dinner nightly, 5:30-10:00 pm. Menu: Amazing Latin fusion, where exotic Cuban flavors meet the Pacific Rim. A great variety of exceptional dishes and fresh-daily seafood – <http://www.havanabluerestaurant.com> Spacious and stylish open-air restaurant offers intimate beachfront dining, lounge music and a popular bar where the beautiful people gather. Daily cocktail hour starts at 5:30 pm - watch the cruise ships set sail from the harbor at sunset. Also visit The Sand Bar below on the beach! Location: South of Havensight, at the very end of Road 315. When you see the main Marriott Frenchman's Reef Hotel, continue left down the road to the Morningstar Beach. Havana Blue is upstairs, on the upper level of the Morningstar Beach reception pavilion.
- **OCEANA** (774-4262) Dinner nightly, 5:30-9:30 pm; wine bar open 5-11 pm. Menu: Innovative global seafood cuisine including lobster, fresh fish, bouillabaisse, and meats, with an appetizer-tasting table, all by renowned Chef Patricia LaCorte: <http://www.oceanavi.com> Right on the water with sunset views, in historic Villa Olga (former 19<sup>th</sup>-century Russian Embassy). Location: Frenchtown; turn left at Twisted Cork, and drive to the end of the road, where you'll find parking.
- **OLD STONE FARMHOUSE** (777-6277) Dinner nightly except Monday & Tuesdays, from 5-10 pm (Sunday Brunch till 9am-2 pm). Menu: Sumptuous first-class menu inspired from locales around the world and a wine list of over 200 selections. <http://www.oldstonefarmhouse.com/> an elegant setting in a 200-year old historic fieldstone building, with a beautiful courtyard. Location: Within Mahogany Run Tennis Village, north side on Road 42 East (near the golf course), or see map on their web page, or call for directions. Valet parking available.
- **SUNSET GRILLE** (714-7874 x 1) Open nightly 5:30-10 pm. Sophisticated dining on the beach; Caribbean –inspired menu with Mediterranean + world influences: <http://www.sunsetgrillevi.com/> Fine dining at Sunset Grill, or enjoy breakfast + lunch (bar fare + pizza) at Cruzan Beach Club on the beach, open 8 am-10 pm daily. Location: From Red Hook, take Ridge Road (Route 322) to Secret Harbor Beach Resort.
- **THIRTEEN** (774-6800) Open for dinner Tuesday-Saturday, 5:30-10 pm. Menu: Sumptuous and innovative cuisine including fresh fish, lobster, steaks, duck, lamb + awesome appetizers. Great gourmet pizza at the bar, or order it to take out. A small, very popular dining spot – you'll definitely need advance reservations to get in! Location: North side on Road 33 West (Lionel Pierre Berry Scenic Drive); drive west; Thirteen is on your right, just past the Fire Station and Bryan's Plants.
- **VIRGILIO'S** (776-4920) Open for lunch and dinner Monday-Saturday 11:30 am-10 pm. Menu: Iconic downtown Italian restaurant with wonderful old-world charm and décor. The traditional Italian /Sicilian menu offers a big selection of delicious pastas, lamb, veal and fresh fish and seafood. <http://www.virgiliosvi.com/> and don't miss Virgilio's famous tiramisu and his dessert cappuccino made with secret liqueurs after dinner. Romantic and air-conditioned, with stained glass and framed artwork hung everywhere. Location: On Storetvaer Gade, right off Main Street in Charlotte Amalie – call Matthew for a table and exact directions.

## A BIT MORE CASUAL, BUT STILL EXCELLENT...

- **BELLA BLU** (774-4349) Open Monday-Saturday: serving lunch + dinner continuously from 11:30 am-10 pm. Saturday brunch 10 am-3 pm. Menu: Mediterranean tapas, seafood, salads, schnitzels + homemade desserts in a sleek, modern air-conditioned setting. Local artists have paintings on display. <http://www.bellabludining.com/> Location: Frenchtown (on the western end of Charlotte Amalie, going west towards the airport on Road 30).
- **BLACKBEARD'S CASTLE** (776-1234) Open-Air Bar, 4-9 pm Monday-Saturday. Jazz Bar: Dine Al Fresco or indoor A/C dining room and live jazz two nights a week. Menu: Serving evening cocktails, large wine selection, and excellent, well-priced tapas. Location: Above town on Blackbeard's Hill, just off Road #35. An historic sugar mill locale; a romantic open-air patio with lighted swimming pool (bring your swimsuits!). Watch amazing sunsets as the cruise ships sail out and views of Charlotte Amalie. Blackbeard's also offer historic guided tours on Monday-Friday, 9 am-2 pm. <http://www.blackbeardscastle.com/restaurant.php>
- **ENKAI** (774-6254) Lunch Wednesday-Friday from 11:30 am. Dinner Tuesday-Saturday from 4:30-9:30 pm. Menu: Original and eclectic sushi and sashimi, using only the freshest local fish or fresh fish flown in daily from Boston. <http://www.enkaisushi.com/> Location: Waterfront in Gregorie East, west of Frenchtown. Best to call Enkai for directions on how to get there!
- **MAHOGANY RUN GRILL ROOM** (777-6006 x 1241) Open Tuesday-Sunday 11 am-9 pm for lunch and dinner. Menu: Excellent! The menu features sandwiches, salads, great steaks, pasta + fish, plus daily specials in a casual air-conditioned setting - or sit outside on the patio. A very popular east end destination, so always call ahead for reservations. <http://www.mahoganyrungolf.com/dining/> Location: In the Clubhouse at Mahogany Run Golf Course, on Road 42, north side.
- **NORTH SIDE BISTRO** (775-5098) Dinner Monday-Thursday 5-10 pm (open till 11 pm on Friday + Saturday). Menu: Local fresh fish + lobster, salads, pastas, poultry, ribs, steaks + homemade desserts & craft beers on tap. Enjoy the sunset from the screened deck overlooking Inner & Outer Brass islands. <http://www.northsidebistro.com/> Location: North side on Hull Bay Road (drive 2 miles west from Drake's Seat on Road 37). There is an extensive menu, excellent selection of wines, and live music every night – one of we locals' favorite spots.
- **PESCE** (714-7874 x 4) Lunch + dinner Monday- Friday, lunch 11 am-4 pm + dinner 4-10 pm, Brunch Saturday + Sunday 11 am-2pm + lunch 2-4 pm and dinner 4-10 pm. Menu: Authentic Italian cuisine in large portions! Featuring fresh seafood specials, an excellent variety of pastas, steaks, veal, chicken and specialty martinis. [www.eastendcafevi.com](http://www.eastendcafevi.com) Location: On the main road (Road 38) in Red Hook, about two blocks south of the ferry dock; located in the building just past American Yacht Harbor shops. Pesce is Air-conditioned with a cozy atmosphere.
- **ROOM WITH A VIEW** (774-2377) Open Monday-Thursday 5-11 pm, Friday-Saturday 5-12 midnight, with a late-night menu 5:00-11:30 pm. Menu: Traditional + varied menu, with fresh seafood, chicken, steak, pasta and flambéed tropical desserts; winner of the Wine Spectator award for its excellent selection of value-priced wines. <http://roomwithaviewvi.com/> Romantic air-conditioned, cozy setting with a very memorable sunset view of town + our harbor. Location: In Bluebeard's Castle Hotel, east of town on Road 314.
- **XO BISTRO** (779-2069) Open Monday-Saturday from 11am-5 pm for lunch. Dinner served from 5 pm (on Sundays from 6 pm) 'til midnight. Bar is open till 2 am. Menu: Excellent cuisine in a casual bar ambience and a very good wine list, over 150 selections: <http://www.xobistro.net/menu.html> Location: In Red Hook Shopping Center across from Duffy's, in Red Hook (Road 38), East End.

## CASUAL ALTERNATIVES...shorts and T-shirts are just fine here!

- **DUFFY'S LOVE SHACK** (779-2080) Open daily for lunch and dinner from 11:30 am until midnight; bar is open till 2 am. Menu: Caribbean flair and tropical grill make the menu interesting and fun: <http://www.duffysloveshack.com/index.asp> Duffy's is a zany local favorite with goofy exotic drinks, party favors, and very entertaining bartenders. Dancing after 11 pm, and silly theme parties vary nightly. Location: In the parking lot of Red Hook Shopping Plaza, East End, kitty-corner from the ferry dock (on Road 38).
- **FAT TURTLE** (714-3566) Open daily for lunch and dinner, 11 am-10 pm (bar open 'til midnight). Menu: Salads, burgers, pizza and fresh fish in a very casual harbor side setting. Kids' menu available; specialty drinks offered at the bar. Location: In Yacht Haven Grande Marina next to Havensight. Entertainment: Dancing from 10:30 pm every Friday night, with live bands or DJs (call for lineup!)

# FUN IN THE SUN!



PLEASE — ASK OUR CONCIERGES TO RESERVE SERVICES WELL IN ADVANCE TO AVOID DISAPPOINTMENT!

The black binder in your villa labeled “The Best of the Best - St. Thomas” contains information on various activities and water sports, which we are ready to book for you during your stay. In addition, our web site offers links to many activities and special services you may enjoy; at [www.mclaughlinanderson.com](http://www.mclaughlinanderson.com), click on the “Islands” tab for St. Thomas for more details. Please email our dedicated Guest Concierge team ([VillaConcierge@mclaughlinanderson.com](mailto:VillaConcierge@mclaughlinanderson.com)), or call them at (800) 537-6246, for complete information and to prearrange days and times — please book early! Here are a few recommendations for some great times, so you can get into the swim of things and enjoy our beautiful islands, sights and waters:

- **BICYCLING:** Rent a bike on St. Thomas or on Water Island (explore the 4<sup>th</sup> Virgin Island!) Water Island sits just south of our harbor and was home to the site of the hotel believed to have inspired Herman Wouk’s Don’t Stop the Carnival.
- **BOATING:** Rent a powerboat on the East End. You’ll find a wide variety of **powerboats**, from small 25-foot power boats to large, luxurious and fast motor yachts, fully equipped with bimini tops, VHF radios, charts, ice chest and more. You can captain your boat yourself, or you can hire an experienced captain for the day. Explore nearby islands, tan, beachcomb, swim and snorkel.
- **CORAL WORLD:** Visit this unique **marine park with an underwater observatory**, huge shark tank, saltwater pools, “touch pools” for children, tropical birds and iguanas, 21 beautiful aquariums, shops and snack bars. Reservations required for their Swim with the Sea Lions program - please reserve in advance - space is limited to 5 people at a time.
- **DAY TRIPS:** Take a trip to St. John or to the British Virgin Islands via public ferry. Or take a Seaborne Seaplane or the Fast Ferry to St. Croix for the day. Please refer to St. Thomas-St. John This Month for fares and departure times, or call us for schedules.
- **DIVING:** PADI 5-star facilities offer varied excursions for reef, wreck and night Scuba dives available.
- **ECOTOURS:** Learn about local ecology and get a little exercise on an excursion with Virgin Islands Ecotours. Guided **kayak** tours wind through lagoons and mangroves to a private beach on the East End. Take an inflatable boat trip to a **deserted island** for a nature hike, or **hike** through an historic sugar mill estate above Magens Bay and finish with a refreshing swim at the beach.
- **FISHING TRIPS:** Head out to sea on a small or large captained boat for some **bottom fishing or deep-sea fishing** - compete with the locals for record marlin! Experienced guides know all the good spots, and will provide everything you’ll need.
- **GOLFING:** Play a round at the challenging Fazio-designed **Mahogany Run Golf Course**. Test your skills at the “Devil’s Triangle” and take in the many breathtaking views of the ocean and islands beyond. Call the Pro Shop for info and reservations: 777-6006, ext. 1.
- **HELICOPTER TOURS:** For a spectacular bird’s eye perspective, tour the area’s islands and cays by helicopter. This is a truly incredible viewing experience of unforgettable natural beauty.
- **JET SKIING:** Instruction, rentals and tours are available at several beaches here, or ask us to call Ramon, our private jet-ski instructor and expert, for rentals and private ocean tours – what a great way to see the islands!
- **PARADISE POINT TRAMWAY:** To “ride the view” (on cruise ship days only), take the tramway in Havensight up **700 feet to the top**. The round-trip, 15-minute ride provides amazing views for miles, and at the top are small shops and a bar on the observation deck.
- **PARASAILING:** For the heart-stopping experience of sightseeing and hang-gliding all at once, try the once-in-a-lifetime thrill of floating high above the ocean and seeing miles and miles into the blue distance.
- **SAIL AWAY FOR THE DAY:** Let us book a **day sail** with drinks and lunch for your group - small intimate group sails and larger, party-type cruises available (half-day, full-day, sunset and dinner cruises offered). Or take an adventurous and exciting day trip through the U.S. and British Virgin Islands waters to the world-famous Baths in Virgin Gorda – a must see. **(Be sure to bring valid passports for everyone!)**

- **SKY DIVE:** Sky Dive VI offers tandem jumps over St Thomas (and STX) 20 minutes of a breathtaking bird's eye view of St Thomas/St Croix island on your way up and finally 40 seconds of unforgettable freefall at 120mph!! Call our concierge and book your skydive today.
- **SNORKELING:** We like the east side of Sapphire Beach, Secret Harbour Beach, and Coki Point. Many beach concessions and dive shops rent snorkel gear by the day or the week. Homer Calloway offers a fantastic **night snorkel tour** with photo CDs to take home. Snorkel gear may be rented for \$12 per day, per set, at Chris Sawyer Dive Center - or bring your own.
- **SWIM WITH DOLPHINS:** Visit Dolphin Discovery at Prospect Reef in Tortola, and experience an interactive dolphin program that brings you close to these intelligent and amazing creatures! **(Bring your passports – a must for the BVI!)**
- **TENNIS:** St. Thomas has several tennis facilities, with some lighted for night play. Please ask our Concierges for information about tennis courts nearest your villa.
- **WINDSURFING & KITEBOARDING:** Take advantage of our brisk trade winds and explore on a windsurfer for an up-close look at our beautiful azure waters and sea life. Take **windsurfing or kitesurfing lessons** from an expert right on the beach, and rent gear by the hour or by the day.
- **ZIP LINE:** Zip line on the beautiful Northside with views of MAGENS BAY. **Please contact our dedicated Guest Concierge team [VillaConcierge@mclaughlinanderson.com](mailto:VillaConcierge@mclaughlinanderson.com) or call them at (800) 537-6246 extension #2 for reservations and more information.**

## FUN OUT OF THE SUN...

- **ART STUDIO'S:** Check the local Island Trader (\*\*every Thursday the weekly guide is released) for current art gallery openings and Artist showings.
- **MASSAGE:** Pamper yourself with a relaxing, private poolside massage for you and your significant other. Licensed professional men and women are available with your advance reservation. Need we say more? This is truly the ultimate vacation luxury.
- **MUSEUMS AND WALKING TOURS:** Explore history: walking tours on **Blackbeard's Hill** and **Government Hill** up to 1-1/2 hours long are so fascinating. And brick-red **Fort Christian**, next to the big downtown parking lot, has a museum with relics and cannon. Visit one of the oldest synagogue's congregations (founded in 1796 built in 1833) <http://www.synagogue.vi/> for an exciting and educational experience for children, try the **Butterfly Gardens** in Havensight Mall, where the cruise ships dock.
- **SHOP 'TIL YOU DROP:** St. Thomas is one of the most celebrated duty-free ports in this hemisphere – shop for watches, gems and jewelry, liquor, cigars, perfume, tablecloths, designer wear and an array of gifts and collectibles. Be sure to spend some time in downtown Charlotte Amalie and at upscale Yacht Haven Grande in Havensight. To avoid crowds and be more relaxed, be sure to check the daily cruise ship schedule (or ask us), and go downtown **ONLY** on the day when there are the fewest cruise ships in port!